Controller 7000 Standard
Frequently asked questions

Below you will find answers to our commonly asked questions about the Controller 7000 Standard (C7000). We will continue to update this document as additional questions are added.

How long will the Controller 6000 be supported for?

We've stated publicly that we will support the Controller 6000 until 1 July 2031. We anticipate that we will stop supplying the Controller 6000 several years before 2031.

We are currently in the process of updating our obsolescence plans. These will be shared in the coming months with plenty of notice provided as to what will happen and when.

When will R Modules become obsolete?

We made the decision to continue supporting the R modules on the new controller. The market need for Wiegand is still strong, as recent sales of the Controller 7000 Single Door have shown. CDX-IV will be obsoleted at some stage in the future. When we have a plan for that, it will be shared with plenty of notice.

What version will the C7000 be supported on?

The Controller 7000 Standard will be supported on Command Centre v9.0 onwards.

What is the current draw for the Controller 7000 Standard?

The current draw for the Controller 7000 Standard is 130mA. Please note that this is slightly higher than the Controller 6000 which is 110 mA.

Will there be a way to easily change the Controller 6000 configuration to a Controller 7000 when upgrading an existing controller?

Yes Command Centre will be enhanced to allow easy transfer of configuration from a Controller 6000 to a Controller 7000 Standard. This will be available in version 9 MR2 (tbc, we may decide to hold back HBUS items to v9.10).

What are the plans for RS232 devices?

The Controller 7000 standard does not support RS232 devices. They will be supported on the Controller 7000 Enhanced device due in mid to late 2024.

Do existing 4H/8H modules still work?

Yes. The 4H and 8H modules will still work. The colour of the modules has been changed to black to match the controller but the older grey versions will work just the same.

How many doors will a C7000 be able to handle?

The C7000 will support up to 10 doors.

Will there be a PIV version?

Yes, a High Sec C7000 is due in 2024.

Still just a 10/100Mbit ethernet link? No 1Gb option?

No. The majority of networks do not need a 1Gb option. We will include 1Gb ethernet on the enhanced version due mid to late 2024.