

How to Retrieve Host ID and Install Software License on Windows

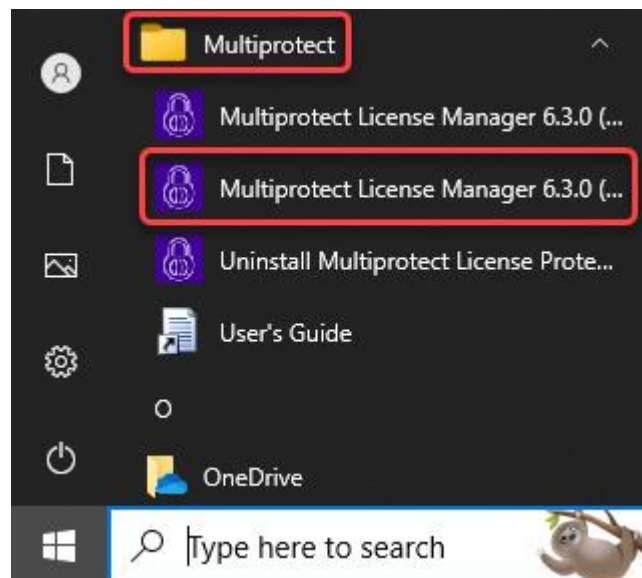
In order to retrieve Host ID, IDEMIA Multiprotect License Manager must be installed on your machine. Install Multiprotect License Manager if it has not been installed, older versions may not work ensure you are using version 6.1.0 or later.

follow '5.3 Installing the License Manager' in MorphoAccess Installation Document - [link](#)

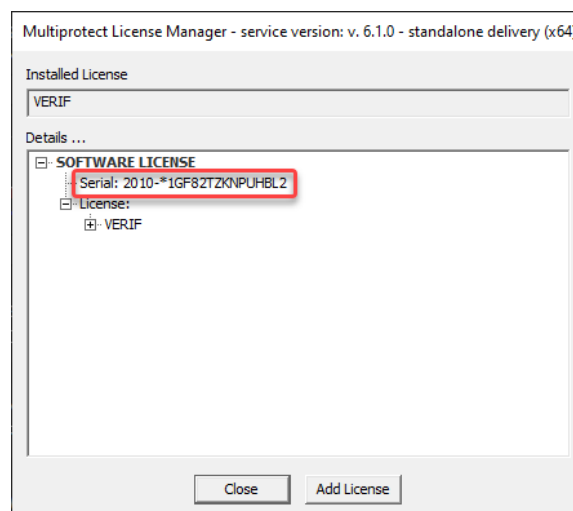
Multiprotect License Manager 6.3.0 download [Link](#)

Note: The software license is linked to the PC, if you upgrade your PC this license can be transferred and no extra charges will apply, providing you can prove you are upgrading your PC. Software License is not compatible with Virtual Machine.

1. To retrieve Host ID, go to Start->Multiprotect and select Multiprotect License Manager (GUI).

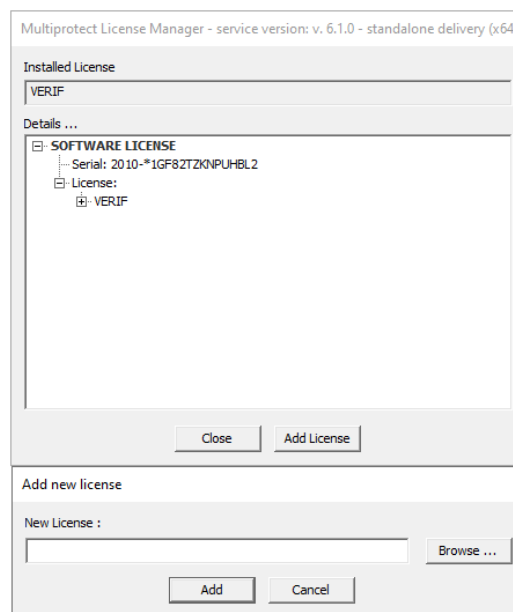


2. On the Multiprotect License Manager window, the HOST ID is the serial number under SOFTWARE LICENSE. You can right-click the host ID and copy it to the clipboard.



You can also view what soft license is currently available on this machine.

3. Email the host ID to your local Gallagher Customer Service team or local Gallagher Sales team part number: C864662 to have your soft license generated. Soft license is delivered in a license file. The license file has Host ID as file name and file type is **.lic**. For example, **2010-1BKBRD6DEEBSSEV.lic**. (24 hour turnaround time)
4. Save the license file to your machine. Open Multiprotect License Manager (step 2). Click Add License and browse to where the license file is stored and select the license file.



5. Once license is added successfully, you should see message "License has been correctly set". And the license should appear under SOFTWARE LICENSE.

More information can be found in this document located in the installation media:
Multiprotect License Manager 6.3.0 - x64\doc\doc-install.pdf