Gallagher Security Health Check

security.gallagher.com

Security

Gallagher Security Health Check (SHC) is a free tool designed to help you identify and understand threats and vulnerabilities that could occur within your security system.

Identify and understand cyber vulnerabilities

Gallagher provides a free SHC utility that allows you to run a check on your Command Centre system at any time. Based on the results, we generate a simple and easy to understand summary report that assesses the severity of threats and recommends specific actions you can take to mitigate risk.

- Identify the knowledge and tools to identify and understand potential security vulnerabilities.
- Be aware of and responsive to emerging risk that may occur even when you haven't made changes to your system.
- Prioritize resource allocation to address the highest priority risks first.
- Track the state of your security system over time to ensure your SHC score is improving.

Correctly configure systems

Automated auditing of your Command Centre configuration gives you the opportunity to identify and resolve issues before they become a bigger problem.

- Identify hardware that is no longer supported.
- Ensure data transmissions are secure with encryption and authentication between devices.
- Check configuration of old technologies which may use weak encryption.
- Identify users with blank, default, or predictable passwords.
- Reduce the need for expensive and time-consuming manual audits.

Efficient system audits

SHC is an automated audit solution that's easy to implement. You can significantly reduce the time spent on assessing cyber risks within your security system and save money by eliminating the need for expensive manual audits from third-party consultants.

- Run the SHC utility on site, as often as needed, and view the raw data immediately.
- Gallagher analyzes the summary data and creates a succinct, easy to understand report within one business day.
- The SHC report includes a health score, identified issues, recommendations to improve the score, and changes since the previous check to monitor how your system is tracking.
- The SHC report prioritizes issues and recommendations to help you plan upgrades effectively, and supports funding approval.
- The SHC report helps ensure compliance with Government cyber security standards and can be used to demonstrate compliance activities to meet ISO accreditation requirements.

Need more information?

If you have any questions or comments about SHC, please contact your Gallagher representative.

Customer Service: 0800 842 273

Frequently Asked Questions

Is the SHC utility free?

Yes. The SHC utility is free to all Gallagher licensed sites. We want to ensure your site is as secure as it can be.

Is SHC a licensed feature?

No. The SHC utility is free and no additional license strings are required to run the utility.

What version of Command Centre is SHC supported by?

SHC is supported for the latest 10 versions of Command Centre. SHC will still run on earlier versions (from v7.00) but any new tests or modifications to existing tests, won't be validated for unsupported Command Centre versions.

How do I get the SHC utility?

To get the SHC utility contact your Gallagher representative.

How do I get a SHC report?

1.Run the SHC utility.

2.Export the results as a summarized data file.

3.Send the summarized data file to Gallagher.

4.Gallagher generates the SHC report and sends it to you.

Does SHC change any settings on my Command Centre setup?

No. SHC performs a number of tests against your Command Centre setup.

Do the summarized results contain any sensitive information about my site?

No. The summarized results do not contain any information that can be used to identify your site.

How do I send my results to Gallagher?

To send your summarized results to Gallagher, upload the exported file to a *Box* folder specifically created for your site.

What is a Box folder?

Box is Gallagher's approved secure file sharing platform. *Box* is a secure and resilient service, that provides a safe place for sharing information.

Do the summarized results contain any sensitive information about my site?

All detailed information, such as the names of hardware or details of operator names are removed from the summarised results. We do send some site details, the test results, and the count of items that failed, along with how long the tests took.

The data that is being sent can be reviewed before upload by clicking the 'review' option in the menu bar, or from the upload options overlay.

What does Gallagher do with our summarized results?

Gallagher uses the summarized data file to generate a report for your site. The data is also used to better understand common security misconfigurations, tailor future products and enhancements to address these concerns, and analyze security trends over time.

How is your data stored?

Your data will be stored securely in an encrypted data store that a limited number of Gallagher staff have access to.

Does Gallagher share your data with any third parties?

No. Gallagher will not share your data with any third parties.

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