



Gallagher Security Health Check

Gallagher Security Health Check (SHC) is a free tool designed to help you identify and understand vulnerabilities that could reside within your Gallagher security system.

Identify and understand cyber vulnerabilities

Gallagher provides a free SHC utility that allows you to run a check on your Command Centre system at any time. Based on the results, we generate a simple and easy to understand summary report that assesses the severity of threats and recommends specific actions you can take to mitigate risk.

- Identify the knowledge and tools to identify and understand potential security vulnerabilities.
- Be aware of and responsive to emerging risk that may occur even when you haven't made changes to your system.
- Prioritize resource allocation to address the highest priority risks first.
- Track the state of your security system over time to ensure your SHC score is improving.

Correctly configure systems

Automated auditing of your Command Centre configuration gives you the opportunity to identify and resolve issues before they become a bigger problem.

- Identify hardware that is no longer supported.
- Ensure data transmissions are secure with encryption and authentication between devices.
- Check configuration of old technologies which may use weak encryption.
- Identify users with blank, default, or predictable passwords.
- Reduce the need for expensive and time-consuming manual audits.

Efficient system audits

SHC is an automated audit solution that's easy to implement. You can significantly reduce the time spent on assessing cyber risks within your security system and save money by eliminating the need for expensive manual audits from third-party consultants.

- Run the SHC utility on site, as often as needed, and view the raw data immediately.
- Gallagher analyzes the summary data and creates a succinct, easy to understand report.
- The SHC report includes a health score, identified issues, recommendations to improve the score, and changes since the previous check to monitor how your system is tracking.
- The SHC report prioritizes issues and recommendations to help you plan upgrades effectively, and supports funding approval.
- The SHC report helps ensure compliance with Government cyber security standards and can be used to demonstrate compliance activities to meet ISO accreditation requirements.

Need more information?

If you have any questions or comments about SHC, please contact your Gallagher representative.

Customer Service: 0800 842 273

Frequently Asked Questions

Is the SHC utility free?

Yes. The SHC utility is free to all Gallagher licensed sites. We want to ensure your site is as secure as it can be.

Is SHC a licensed feature?

No. The SHC utility is free and no additional license strings are required to run the utility.

What version of Command Centre is SHC supported by?

SHC is supported for the latest 10 versions of Command Centre. SHC will still run on earlier versions (from v7.00) but any new tests or modifications to existing tests, won't be validated for unsupported Command Centre versions.

How do I get the SHC utility?

A version will be installed with Command Centre from v8.90 onwards. For prior versions of Command Centre, please contact your Gallagher representative.

Alternatively, you can access the current version of SHC here.

How do I update the SHC utility?

Upon upload for report generation, if your client is out-of-date, you will be directed to a download link to get the current version.

Alternatively, you can access the current version of SHC here.

How do I get a SHC report?

1. Run the SHC utility.
2. Press the upload button.
3. You may review what is being sent, or you can cancel.
4. Confirm that you want to upload the summarised results.
5. Save the returned report file.

Does SHC change any settings on my Command Centre setup?

No. SHC performs a number of tests against your Command Centre setup.

Do the summarized results contain any sensitive information about my site?

All detailed information, such as the names of hardware or details of operator names are removed from the summarised results. We do send some site details, the test results, and the count of items that failed, along with how long the tests took.

The data that is being sent can be reviewed before upload by clicking the 'review' option in the menu bar, or from the upload options overlay.

What does Gallagher do with our summarized results?

Gallagher uses the summarized data file to generate a report for your site. The data is also used to better understand common security misconfigurations, tailor future products and enhancements to address these concerns, and analyze security trends over time.

How is your data stored?

Your data will be stored securely in an encrypted data store that a limited number of Gallagher staff have access to.

Does Gallagher share your data with any third parties?

No. Gallagher will not share your data with any third parties.

GALLAGHER WORLD HEADQUARTERS

Kahikatea Drive, Hamilton 3206
Private Bag 3026, Hamilton 3240
New Zealand

TEL: +64 7 838 9800
EMAIL: security@gallagher.com



REGIONAL OFFICES

New Zealand.....+64 7 838 9800
Americas..... +1 877 560 6308
Asia +852 3468 5175
Australia +61 3 9308 7722
India +91 98 458 92920
Middle East..... +971 4 5665834
South Africa +27 11 974 4740
United Kingdom / Europe.....+44 2476 64 1234

DISCLAIMER: This document gives certain information about products and/or services provided by Gallagher Group Limited or its related companies (referred to as 'Gallagher Group'). The information is indicative only and is subject to change without notice meaning it may be out of date at any given time. Although every commercially reasonable effort has been taken to ensure the quality and accuracy of the information, Gallagher Group makes no representation as to its accuracy or completeness and it should not be relied on as such. To the extent permitted by law, all express or implied, or other representations or warranties in relation to the information are expressly excluded. Neither Gallagher Group nor any of its directors, employees or other representatives shall be responsible for any loss that you may incur, either directly or indirectly, arising from any use or decisions based on the information provided. Except where stated otherwise, the information is subject to copyright owned by Gallagher Group and you may not sell it without permission. Gallagher Group is the owner of all trademarks reproduced in this information. All trademarks which are not the property of Gallagher Group, are acknowledged. Copyright © Gallagher Group Ltd. All rights reserved.